



TARTU RAKENDUSLIK KOLLEDŽ  
TARTU VOCATIONAL COLLEGE



# **International Customer Service course**

**6.-18. May 2023**

**in Tartu Vocational College, Estonia**

**The programme is intended for VET students of business, trade or commerce specialities with a sufficient English language level**



Read more from next page

## 6 good reasons to participate:

- Interesting and active training method
- You will learn the international business and trade subject in international team
- You can also practice your English language
- Great teacher and practitioner  
Triinu Virnas
- Estonia is education-nation, Tartu is most vivid student town in Estonia
- Cultural programme in medieval Tallinn



## HOW?

1. Read more about the course from our webpage:  
<https://en.voco.ee/international-courses/international-customer-service-course/>
2. Register your participants (not more than 4 per school) here: [bit.ly/3Y4KNje](https://bit.ly/3Y4KNje)
3. Wait for the confirmation and detailed programme
4. Book travel to Estonia, Tartu
5. Book accommodation. We can make suggestions or offer our school hotel: <https://hotell.voco.ee/eng/rooms>
6. The costs of the 10 days course is 400 EUR/ per participant. It can be covered from the Erasmus+ Mobility Programme
7. The price includes training programme, school lunch, a welcome dinner and guided programme to the capital city Tallinn.
8. Don't hesitate to ask more and contact us:  
[project@voco.ee](mailto:project@voco.ee)

Kaire Mets  
Project Manager  
[kaire.mets@voco.ee](mailto:kaire.mets@voco.ee)  
WhatsApp: +372 5066568

